

Provider Notice

Thank you for being a Molina Complete Care (MCC) network provider and helping us provide high quality healthcare services to our members.

To ensure safe transitions to an appropriate level of care upon discharge from acute care, MCC is implementing the following medical policy effective immediately. We will allow Medallion 4.0 members admission into a Skilled Nursing Facility (SNF) for medically necessary short-term post-acute rehabilitation without requiring transition to fee-for-service or the Commonwealth Coordinated Care Plus (CCC Plus) program.

When we determine it's most appropriate for a Medallion 4.0 member to transition into SNF level of care, we will help support the acute facility to identify an accepting facility. The facility will submit an authorization to the MCC Utilization Management (UM) team for medical necessity review, which will be conducted as appropriate by UM professionals and doctors.

We will also review the member's history for unmet needs and/or appropriateness of transition into the CCC Plus program.

To request an authorization, please visit our Provider Portal on www.MCCofVA.com, or fax to:

- CCC Plus: 1-866-210-1523
- Medallion 4.0: 1-855-769-2116

Please call us at 1-800-424-4524 if you have any questions.